



# Your Partner for the **New Workforce**



**ACI**  
SPECIALTY  
BENEFITS

[www.acispecialtybenefits.com](http://www.acispecialtybenefits.com)

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ACI Specialty Benefits offers best-in-class benefit solutions to engage the new workforce and drive business performance. A top-ranked global benefits provider, ACI consistently helps customers achieve Healthiest Workplace awards, Best Place to Work rankings, and improve engagement, retention, productivity and the bottom line.

ACI is passionate about delivering exceptional customer experiences and partners with each client to assure benefit solutions align with organizational culture and goals.

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**Empower  
Employees with**



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**Attract and Retain  
Top Talent with**



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**Boost Retention and  
Graduation Rates with**







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## ACI's Unique Differentiators

### Three Decades of Success:

- 12+ Million Lives Covered
- 11,000+ Customers Worldwide
- Double-Digit Utilization Rates

### Industry-Leading Technology:

- 24/7/365 Global, Mobile, Social Access
- Co-Branded Benefits Website
- Live Chat, Text, Mobile App, Website, Video

### New Workforce Solutions:

- Expanded Eligibility with All Family Members Covered
- Built-In Veteran, International, and Student Resources
- Dedicated Account Management Team Drives Results



**25%** Engagement Increase after Promotional Campaigns



Onsite Crisis Support within **3 Hours**



**13.8%** Utilization Average, Double National Rates



**98%** Customer Satisfaction



## ACI's Top Ten Employee Assistance Program

ACI Specialty Benefits delivers an integrated and technology-driven EAP designed to address life challenges and maximize performance potential.

- Clinical Assessment and Referral Services for Total Well-Being
- All-Inclusive Work-Life Benefits and Caretaking Referrals
- Legal Consultation and Financial Wellness
- Popular Trainings on ACI's YouTube Channel
- Unlimited Management Consultation
- Critical Incident Response

With comprehensive HR support and training services, ACI is known for highly-creative EAP solutions to tackle top workforce concerns and drive program effectiveness.







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## ACI's Leverage Concierge Program

The ultimate perk to attract and retain top talent, ACI's Leverage Concierge offers corporate concierge, errand running and onsite perks to support best place to work initiatives.

- Unlimited Personal Assistance Referrals
- Discounted Tickets: Movies, Theme Parks, Events
- Travel Planning and Booking
- Unlimited Child, Elder, Pet Care Referrals
- Virtual and Onsite Errand Running
- Onsite Service Coordination

ACI's Leverage Concierge offers scalable program models and unique hybrid options to address client's specific needs.





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## ACI's SOAR Student Assistance Program

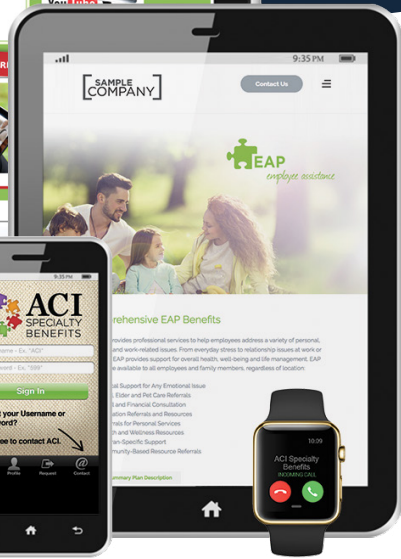
ACI's SOAR Student Assistance Program provides comprehensive emotional support and school-life referrals to help students stay in school and succeed to graduation.

- 24/7 Access to Emotional and Mental Health Support
- Unlimited Referrals for School-Life Resources
- Legal and Financial Consultation
- Unlimited Consultation for Faculty, Staff and Advisors
- Dedicated Resources for Veteran and Military Students
- Strategic Student Engagement Initiatives

An enhancement to student services, ACI's SOAR program meets the increasing demand for student mental health services and supports compliance and student safety.







## Technology-Driven Service Built for the New Workforce

Recognized as Top Innovator of Benefits Technology, ACI delivers mobile-optimized benefits websites, mobile apps for smartphones and wearables, as well as video, text and live chat support for customers worldwide.

To simplify benefits access and improve engagement, ACI delivers seamless integration with any existing platforms and assures the highest measures of cybersecurity.



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**Contact ACI Specialty Benefits**  
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